

ANDREY UMN OV

Filipova 2019/12
148 00 Prague, Czech Republic

Mobile Phone: +420 776 397 485
E-Mail: andrey@umnov.net

OBJECTIVE

*To obtain a challenging position as a Windows Systems Engineer
to make a contribution in an environment utilizing my skills and experience to reach
my personal and professional goals*

SUMMARY

- w 10+ years of IT experience including outsourcing.
- w Qualified to effectively plan, implement, maintain, and support information systems in a wide range of computing environments using Microsoft technologies.
- w Self motivated MS certified engineer with strong analytical and problem solving skills, independent initiative worker.

SKILLS

- § Microsoft Windows Server 2003/2000/NT; MS Clusters; Citrix MetaFrame Server.
- § MS Exchange 2003/5.5, Database servers (MS SQL, Oracle), Web, FTP, Proxy servers.
- § TCP/IP, LAN, WAN, VPN, DNS, DHCP, MS Active Directory, DameWare, VNC, Radmin.
- § Virtualization technologies (VMware, Virtual PC).
- § Anti-Virus and Anti-Spam solutions (McAfee, Symantec, Trend Micro, CA).
- § Backup systems (VERITAS Backup Exec, ARCserve, PowerQuest, Acronis, IBM Tivoli).
- § Hardware: Intel x86-based platforms (IBM, Dell, HP), a wide range of network and peripheral equipment.

PROFESSIONAL EXPERIENCE

DHL IT Services, Prague, Czech Republic Apr 2008 - Present
Application Support Specialist
• Business Solution support.

RWE Systems, Brno, Czech Republic Dec 2007 - Mar 2008
IT Specialist – Windows Management
• Providing technical support of IT infrastructure in the Data Centre.

IBM GSDC, Brno, Czech Republic Dec 2005 - Nov 2007
IT Specialist (Manpower s.r.o.)
• Providing remote technical support of customer's IT infrastructure with hundreds of servers in international and multicultural environment.
• Implementing IBM software tools for security compliance and centralized server management.
• Performing updating operating systems security patches, antivirus protection, services and accounts management, vulnerability and attack detection, event log analyzing.
• Operating system Problem and Change Management (ITIL methodology).

Automobile Banking Centre Bank, Togliatti, Russia
Systems Administrator

May 2001 - Nov 2005

- Responsible for planning, maintaining and technical support of information system in the commercial bank (over 10 servers and 200 workstations with remote offices).
- Provided data and system security (access control, backup, disaster recovery plan, antivirus solution, proxy, hardware and software firewalls).
- Supported custom made solutions: Financial messaging services (SWIFT Alliance Entry), Trading systems (MetaStock, Reuters Dealing).
- Configured NAT, DHCP, TCP/IP networking. Managed shared resources.
- Diagnosed and resolved network failures, as reported by end users and network management tools.
- Monitored system performance, analyzed system log events.
- Reviewed IT news by the Internet, periodicals and Microsoft TechNet Subscription.
- Evaluated and tested new software, mastered and implemented the most useful programs.
- Kept an inventory of local hardware and software, estimated for purchase new equipment.

Successful projects:

- Migrated Windows NT 4.0 Domain to Windows 2003 Domain structure: configured an Active Directory integrated DNS, deployed backup server for Global Catalogue Domain Controller, successfully migrated existing Exchange 5.5 Server to Exchange 2003 Server with all the 300 user mailboxes.
- Rolled out the Trend Micro antivirus software throughout the enterprise (desktops, file server and mail server).
- Implemented caching proxy server to decrease incoming Internet traffic and audit Web surfing in the company.
- Implemented SAN storage using RAID technology.
- Implemented LAN streaming video server for business news translation to users' desktops.

AvtoVAZ, Togliatti, Russia
Electronics Engineer

Mar 1996 - May 2001

- Troubleshooting industrial automation microprocessor systems (Siemens PLC SIMATIC S5/S7 series) using schematics and electronic measuring and testing equipment.
- Installed, operated and maintained industrial computers and process control systems.
- Developed specialized applications and system software (STEP5, Xenix).

CERTIFICATIONS

- 2007 Microsoft Certified Systems Engineer (MCSE 2003)
- 2006 Microsoft Certified Systems Administrator (MCSA 2003)
- 2005 ITIL Foundations
- 2002 SWIFT Alliance Entry Administrator
- 2000 Microsoft Certified Systems Engineer (MCSE NT4.0)

EDUCATION

BS & MS in Electronics Engineering, Aerospace University, 1990-1996 Samara, Russia

ADDITIONAL INFORMATION

Spoken languages: English, Czech, Russian (native)

Updated CV: <http://umnov.net/cv>

References available upon request